

Tech Tip Tuesday—August 27, 2019

Boot Camp is in less than 2 weeks—please register today!

We cannot guarantee that we will be able to accept registrations after this week, as spots are filling up fast and we need to finalize the planning with the venue. So if you want to come to the “Boot Camp”, please send in your registration form today!

September 9 and 10th in Suburban Philadelphia

As announced previously, the Fall 2019 edition of the Livery Coach User Experience (aka Boot Camp) will be held at the Sheraton Great Valley in Frazer PA, on Monday, September 9th, and Tuesday, September 10th, starting at 9am (note the new earlier starting time). For those of you who participated in the Fall 2016 Boot Camp, this is the same hotel.

The hotel room rate is \$139/night and you can book at this link:

<https://www.marriott.com/event-reservations/reservation-link.mi?id=1565122002200&key=GRP&app=resvlink>

The fee for the boot camp is \$495/person, which includes all the sessions and lunch on Monday and Tuesday.

We are also working on expanding our options for our Monday night event—depending on interest, we might have several smaller events, each with at least one Livery Coach representative.

Options include a local dinner, a dinner in Philadelphia (about 45 minutes to an hour away), and attending the Phillies-Braves game on Monday (also 45 minutes to an hour away).

If all events are offered, please let us know which event you would like to attend, so we can make appropriate arrangements. (Note that a Monday night event is subject to cancelation if demand is low.)

Download your registration form here:

www.liverycoach.com/Sept2019/LCUserExperienceRegistration.pdf

Tentative agenda (subject to change):

Monday	9:00	Introductions
	9:30	What’s New? Reservations and Dispatch Overview
	10:15	<i>Break</i>
	10:30	Communications
	12:30	<i>Lunch</i>
	13:30	Tools for managing groups
	14:30	Karhoo
	14:45	<i>Break</i>
	15:15	Tools for managing groups
	16:00	Open discussion

Monday evening: *Group Dinner or Activity (optional)*

Tuesday 9:00 What's new – rates and accounting
 9:30 Rates and Accounting
 10:45 *Break*
 11:00 Rates & Accounting
 12:30 *Lunch*
 13:30 Online reservations
 14:15 Mobile apps
 14:45 *Break*
 15:00 Affiliates/Network communications
 16:00 Open discussion

Wednesday *Open House at Livery Coach, 1530 McDaniel Drive, West Chester, PA*